



LEAGUE CANCELLATION AND REFUND POLICY

- All cancellations and requests for refund must be made in writing and submitted to the Registration Coordinator at Netball Alberta (registration@netballalberta.com).
- If the written cancellation notice is received prior to the first game of the season, a full refund will be issued. (Please note that the Fall and Winter leagues are considered ONE league for the purposes of cancellation. Therefore cancellation notice must be received PRIOR to the first game of the Fall league.
- **No refund** will be issued after the league has commenced EXCEPT in the following circumstances:
 - Illness or injury. If you withdraw due to serious injury or illness you will receive a refund pro-rated for the number of weeks of league remaining, and less \$50 (insurance fee). Notification from a medical doctor must be included with your letter of cancellation.
 - Relocation out of Calgary and surrounding areas. If you or your family moves outside of the City of Calgary or its surrounding areas (eg. Cochrane, Okotoks etc) you will receive a refund pro-rated for the number of weeks of league remaining less \$50 (insurance fee). Evidence of the relocation (eg. Letter from employer) will be required.
 - Extenuating circumstances that have been approved by the Executive of Netball Alberta. In the case of other extenuating circumstances a request for refund stating the specific reasons for your withdrawal should be sent with your letter of cancellation. This refund and the amount of refund is at the sole discretion of the Netball Alberta Executive.